



# Kidnap & Ransom Insurance

## Global risks have changed

Combining broad experience, specialist skill sets and innovative partnerships, Hamilton's Kidnap & Ransom team offers a product that adapts to a world of constantly evolving risks.

Our team recognises that in addition to traditional crisis response, resolution of complex incidents requires multidisciplinary support, including legal assistance, reputation management, mitigation of liability and other emergent factors.

## Multidisciplinary approach

Organisations and individuals require a wider, deeper form of advice and assistance from their crisis responder to mitigate risk. In any crisis, a partner with appropriate resources, skill sets and experience is vital to reaching a positive outcome.

Drawing on insights from our underwriting and claims teams to evaluate the evolving risks that both individuals and businesses face, we've formed an innovative partnership with Crisis24 and HFW to provide comprehensive, multidisciplinary support.

## Events we cover

- Kidnap
- Extortion
- Detention
- Disappearance
- Hostage Crisis
- Product Extortion
- Threat
- Virtual Kidnap
- Business Interruption
- Child Abduction
- Political Evacuation and Repatriation
- Workplace Violence
- Product Extortion Recall and Destruction

## Additional cover

We have also incorporated additional cover in our Corporate Protection Plus and Premium Protection Plus wordings to cover Legal Services and Reputational Risk response services.

## Leading the way

Proactively leading change, our products are supported by a dedicated and passionate team with over 45 years' combined underwriting experience in this class.

For more information or to request a quote, contact your broker or reach out directly to our underwriting team.



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# Our Partners



**Your global partner in integrated security risk management**



**A global law firm with deep, sector focused expertise**

## Crisis24's special risks response is world-leading.

Crisis24 ([crisis24.com](http://crisis24.com)) has one of the largest exclusively retained crisis response teams in the industry, and the experience of advising on around 130 incidents each year, and over 2,500 cases since 1990. These include traditional security problems – kidnap for ransom, cyber-attacks, extortion, malicious threats, illegal detention, political evacuation, terrorism, and workplace violence – as well as broader issues affecting clients' brands and reputations. Crisis24 is retained by some of the world's largest "special risks" and crisis management insurers.

## Entrepreneurial. Creative. Collaborative.

HFW ([hfw.com](http://hfw.com)) is an international law firm with over 600 specialist lawyers worldwide. HFW is widely recognised as the leading global law firm managing and resolving incidents in complex and hostile environments.

With 19 worldwide offices, including in the Americas, Europe, the Middle East and Asia Pacific, HFW is able to provide urgent legal advice and legal services globally, wherever assureds need it.

## What makes Crisis24 different?

**130+** Annual incident responses

**45+** countries with operations & business network

- A global team: response consultants strategically based in 16 locations around the globe, providing local expertise, language and cultural understanding and a high degree of operational resilience
- An unrivaled footprint: in addition to its Response Management team and Global Operations Centre (GOC), Crisis24 has access to an extensive global network of on-the-ground resources through its parent company, GardaWorld; the world's largest privately-owned security services company.
- One of the largest teams: Crisis24 exclusively retains one of the largest response teams in the industry, ensuring that its clients have access to the best resources when they're needed the most.
- Expert consultants: Crisis24's thorough recruitment and training process lasts 12 months, ensuring that the teams it deploys are of the highest quality.

## Crisis Response services

In responding to incidents, the HFW team provides real time guidance and legal assistance, in person, remotely or through HFW's network of trusted global contacts. Typically, HFW's role is to work alongside the crisis response team, providing guidance and solutions in mitigating exposure to civil and criminal liabilities (both corporate and personal), gathering and preserving evidence, handling financial matters, resolving compliance and regulatory issues, protecting legal privilege and reputation management.

HFW's hostile environment team has particular experience of handling kidnap & ransom incidents and has helped secure the release of over 1,800 hostages in the last decade. The team also regularly deals with arrests, unlawful detentions, extortions, and similar complex problems that companies which operate globally can become exposed to.

The HFW team is available 24/7 to attend incidents worldwide and with its global network can be on location within 24 hours practically anywhere in the world.

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